

2024

OTC and Healthy Foods

(C-SNPs) Ready, set, shop!



What is Over-The-Counter (OTC) and healthy foods?

This benefit is for C-SNP members to pay for covered healthy food and over-the-counter (OTC) products. Members get a monthly credit on their UCard™ which can be used at thousands of participating retailers or online. Home delivery is free on orders of \$35 or more.



OTC Products. Thousands of covered items include vitamins, pain relievers, stomach remedies, first aid and medicine cabinet items, oral care, and more. Members may have the option to shop in-store, online through the member portal, or from the catalog.



Healthy Foods. Now C-SNP members can buy thousands of covered healthy foods like fruits and vegetables, meat, seafood, dairy products, bread, cereals, and more. Members can shop in store, online, or from the catalog (just like OTC items), with free home delivery by Walmart. Roots® is another option for fresh produce and pre-made meals.



Shopping Options. Members can use the UnitedHealthcare mobile app for a quick at-a-glance account balance or to locate retailers nearby. The scan feature allows them to check what products are available and check out at the register if they do not have their card handy. Also, they can check their balance and shop online through their member portal.

What can members expect?

- When shopping in-store, members can use their UnitedHealthcare UCard® to apply their credit as payment. There are no forms to fill out or receipts to submit.
- Members can shop at thousands of participating stores, including CVS, Kroger, Walgreens, Walmart and - new for 2024 - including Meijer, Sam's Club, and Save A Lot.

Key Differentiators

- A flexible monthly healthy food credit to spend on food and over-the-counter products
- Member's credit will be loaded to their UnitedHealthcare UCard™ every month for covered groceries and over-the-counter products

New in 2024

- Members can use their OTC benefits at more than 55k+ stores including newly added Meijer, Sam's Club, and Save A Lot
- 42 Chronic SNP plans offer the highly valued combined OTC and Healthy Food benefit previously only available on D-SNPs