



To Redeem in Store.

Inform the cashier that you have the OTCHS benefit and present your member ID card before the cashier begins to scan products.

Your insurance card is used to verify eligibility, not as a form payment.

You can also cut out and present the QR Code to the store colleague at the register to assist with the transaction.



Colleague Instructions

1. Scan QR Code.
2. You will be automatically redirected to the OTCHS App on the POS terminal.
3. Ask the member for their plan ID Card.
4. Select the members plan.
5. Enter the member ID or the member's first and last name.
6. Scan eligible products and follow instructions on the POS system to complete the transaction.
7. If you're having trouble locating the member or processing the transaction, please call the dedicated OTCHS Store Support line for assistance.

How to identify eligible items in store

Look for "OTCH" followed by the 6-digit SKU # and match it to your plan catalog

Allergy

CODE	SKU	PRODUCT - SIZE	PRICE
A2	477066	ALLERGY RELIEF TABLETS - 24 CT	\$4
A3	444238	CETIRIZINE 10MG TABLETS - 30 CT	\$10
A5	232642	LORATADINE 1 MG 24 HR REGULAR - 30 CT	\$10
A6	847260	FEXOFENADINE TABLETS 180MG - 30 CT	\$19
A10	232641	LORATADINE 10MG - 10 CT	\$7

