**Cigna Medicare Supplement Insurance** Cigna Health and Life Insurance Company

# Application Booklet for CONNECTICUT



Note: All Applications outside of OE/GI require a Phone Verification (PV) – Reduce delays and make the PV call at the point-of-sale. **Call our PV Hotline at 866.825.4822 from 8 a.m. to 6 p.m. Central Time**.



Together, all the way."

## APPLICATION FOR MEDICARE SUPPLEMENT INSURANCE Cigna Health and Life Insurance Company

PO Box 559015, Austin, TX 78755-9015 • (866) 459-4272

## Application is for: 🗆 New business 🗆 Reinstatement

Requested Medicare Supplement effective date\*

Phone verification case # \_\_\_\_\_

\*note: if no effective date is requested, we will assign the 1st day of the month following the date of this application

Section I. Applicant Information					
First name	мі	Last name	Age	Date of birth (MM/DD/YYYY)	State of birth
Resident street address (no PO Box)					
City State ZIP					
Mailing address (if different from above)					
City		State	ZIP		
Phone <u>()</u>		_ Email address			
Social Security No. (XXX-XX-XXXX)		Medicare card no.	Sex (M/F)	Household di	scount*
				Yes 🗆	]No

\*If another member of your household is applying for or currently has a Medicare Supplement plan with Cigna Health and Life Insurance Company or an affiliated company, you may qualify for a household discount; see the Outline of Coverage for details. Please provide the name and Social Security Number (SSN) of the individual(s) living at your current address.

	Spouse/household member SSN				
First nan	ne	МІ	Last name	(XX	X-XX-XXXX)
Section II. Coverage Ap	oplied for				
Check plan selected:	🗆 Plan A	Plan	F 🛛 Plan High-Deductible F	🗌 Plan G	🗆 Plan N
Section III. Billing					

 Method (select one of the following):
 Mode (select one of the following):

 Bank draft (complete the Electronic Funds Transfer Agreement)
 Monthly (not available with Direct bill)

 Direct bill
 Quarterly

 Semi-annually
 Annually

#### Section IV. Billing Totals

Initial premium: Draft bank account Check enclosed (*payable to* Cigna Health and Life Insurance Company)

Modal premium	\$
(if household discount, then multiply modal premium by 0.93)	
Total modal premium (with discount(s) if applicable)	\$
Total premium with application	\$

#### Section V. Open Enrollment / Guaranteed Issue Questions (MUST BE COMPLETED)

If you lost or are losing other health insurance coverage and received a notice from your prior insurer saying you were eligible for Guaranteed Issue of a Medicare Supplement insurance policy or that you had certain rights to buy such a policy, you may be guaranteed acceptance in one or more of our Medicare Supplement plans. Please include a copy of the notice from your prior insurer with your application.

PLEASE ANSWER ALL QUESTIONS (mark YES or NO below with an "X").

To	the best of your knowledge:	YES	NO
1.	<ul> <li>a. Did you turn age 65 in the last six (6) months?</li> <li>b. Did you enroll in Medicare Part B in the last six (6) months?</li> <li>If YES, what is the effective date?</li> </ul>		
2.	Are you covered for medical assistance through the state Medicaid program? (Note to Applicant: if you are participating in a "Spend-Down Program" and have not met your "Share of Cost", please answer NO to this question.) If YES,		
	a. will Medicaid pay your premiums for this Medicare Supplement policy?		
3.	Have you had coverage from any Medicare plan other than original Medicare within the past 63 days (for example, a Medicare Advantage plan or a Medicare HMO or PPO)?		
	a. fill in your START and END dates below (if you are still covered under this plan, leave the END date blank). START END END		
	<ul> <li>b. if you are still covered under the Medicare plan, do you intend to replace your current coverage with this new Medicare Supplement policy?</li> <li>c. was this your first time in this type of Medicare plan?</li> <li>d. did you drop a Medicare Supplement policy to enroll in the Medicare plan?</li> </ul>		
4.	a. Do you have another Medicare Supplement policy in force? b. If so, with what company and what type plan do you have?		
	c. If so, do you intend to replace your current Medicare Supplement policy with this policy?		
5.	Have you had coverage under any other health insurance within the past 63 days (for example, an employer, union, or individual plan)?		

#### Section VI. Medicare

1.	Do you now have Medicare Parts A and B?
	If YES, give effective date of Part B

2. If Medicare Parts A and B are to be effective at a future date, provide the date both Medicare Parts A and B will be effective \_\_\_\_\_

**NOTE:** Medicare effective date is always the 1<sup>st</sup> day of the month. You must have both Medicare Parts A and B on the effective date of the policy. If not, coverage cannot be issued.

YES

NO

- You do not need more than one Medicare Supplement policy.
- If you purchase this policy, you may want to evaluate your existing health coverage and decide if you need multiple coverages.
- You may be eligible for benefits under Medicaid and may not need a Medicare Supplement policy.
- If, after purchasing this policy, you become eligible for Medicaid, the benefits and premiums under your Medicare Supplement policy can be suspended, if requested, during your entitlement to benefits under Medicaid for 24 months. You must request this suspension within 90 days of becoming eligible for Medicaid. If you are no longer entitled to Medicaid, your suspended Medicare Supplement policy (or, if that is no longer available, a substantially equivalent policy) will be reinstituted if requested within 90 days of losing Medicaid eligibility. If the Medicare Supplement policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the reinstituted policy will not have outpatient prescription drug coverage but will otherwise be substantially equivalent to your coverage before the date of the suspension.
- If you are eligible for and have enrolled in a Medicare Supplement policy by reason of disability and you later become covered by an employer or union-based group health plan, the benefits and premiums under your Medicare Supplement policy can be suspended, if requested, while you are covered under the employer or union-based group health plan. If you suspend your Medicare Supplement policy under these circumstances and later lose your employer or union-based group health plan, your suspended Medicare Supplement policy (or, if that is no longer available, a substantially equivalent policy) will be reinstituted if requested within 90 days of losing your employer or union-based group health plan. If the Medicare Supplement policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the reinstituted policy will not have outpatient prescription drug coverage but will otherwise be substantially equivalent to your coverage before the date of the suspension.
- Counseling services may be available in your state to provide advice concerning your purchase of Medicare Supplement insurance and concerning medical assistance through the state Medicaid program, including benefits as a Qualified Medicare Beneficiary (QMB) and a Specified Low-income Medicare Beneficiary (SLMB).

As an alternative to court action, any matter in dispute between me and the Company may be subject to voluntary non-binding arbitration governed by the provisions of the Commercial Arbitration Rules of the American Health Lawyers Association. Any decision reached by arbitration shall not be binding upon both myself and the Company.

I hereby apply to Cigna Health and Life Insurance Company for coverage to be issued based upon the truth and completeness of the answers to the above guestions, and understand and agree that: (1) no agent has the authority to waive the answer to any guestions on the application; (2) no insurance will be effective until (a) a policy has been issued by the Company and (b) the initial premium has been paid; and (3) I have received the Outline of Medicare Supplement Coverage for the policy applied for, the required Guide to Health Insurance for People with Medicare, and the MIB Notice.

CAUTION: Please review your answers to the questions on the application. It is important to the issuance of this policy that all questions are answered correctly and truthfully.

WARNING: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance may be guilty of a crime and may be subject to fines and confinement in prison.

A recorded telephone interview may be used as part of the underwriting on your application for insurance.

#### Telephone number (

Best time to call

I understand that the Medicare Supplement policy applied for will not cover loss due to Pre-Existing Condition(s) unless the expense for that loss is incurred more than six (6) months after the effective date of coverage. This provision does not apply if, as of the date of application, you had a Continuous Period of Creditable Coverage which did not expire more than 63 days ago and such coverage, while in force, lasted for at least six (6) months. If, as of the date of application, you had less than six (6) months prior Creditable Coverage, the Pre-Existing Conditions limitation will be reduced by the aggregate amount of Creditable Coverage. If this policy is replacing another Medicare Supplement policy, credit will be given for any portion of the waiting period that has been satisfied. This provision does not apply if you are applying for and are issued this policy under Guaranteed Issue status.

#### Applicant's printed name

Signature of Applicant \_\_\_\_\_ Date \_\_\_\_\_

### Section VIII. Agent(s) Certification

Agent(s) shall list any health insurance policies they have sold to the Applicant.

1. List policies sold which are still in force (if this does not apply, state "NONE").

2.	List policies sold in the past five (5) years which are no longer in force ( <i>if this does not apply, state "NONE"</i> ).		
		YES	NO
3.	Have you submitted any applications or have knowledge of any applications submitted for this Applicant that have been declined?		
4.	Have you reviewed the application for correctness and omissions?		
5.	I certify that I have provided the Applicant with the following documents: a. Application packet ( <i>phone sales only</i> ) c. Outline of Medicare Supplement Coverage e. other		
	I further certify that I have delivered the documents to the Applicant (check all that apply; must select at least one):		
	In person Mail		
	date date		
	Email Fax		
	date date		
	L other (explain)		
	date	YES	NO
6.	Was the application completed by you in the Applicant's physical presence?		
7.	Was the application completed by you over the phone?		
8.	Do you have knowledge or reason to believe the replacement of existing insurance may be involved? If YES, give name of Company, reason, and termination date		

I certify that I have interviewed the Applicant, asked all of the questions as written on the application, and I have truly and accurately recorded on the application the information supplied to me by the Applicant.

Printed name of licensed Agent	Signature of licensed Agent	Writing number	Percentage
Printed name of 2 <sup>nd</sup> licensed Agent	Signature of 2 <sup>nd</sup> licensed Agent	Writing number	Percentage

## PRE-AUTHORIZATION AGREEMENT FOR ELECTRONIC FUNDS TRANSFER

## CIGNA HEALTH AND LIFE INSURANCE COMPANY • PO BOX 559015 • AUSTIN, TX 78755-9015

Proposed Insured's name						Policy n	iumber (if a	vailable)	
Financial institution n	ame and tele	ephone nu	mber						
Financial institution a	ddress								
9-digit routing number Accou			number			Reques	ted withdra	awal date (1	st - 28th)
Withdraw payment:	draw payment: 🛛 Monthly			rterly	🗆 Semi-	-annually	/ 🗆	l Annually	
Type of account:	Persona	l checking	account	🗆 Perso	onal savings accou	int	Corpora	ate/business	checking
Name of employer grou	р								
Purpose for submitting Purpose for submitting New authoriza Change in fina	tion		ck appropriat		): Change in checkin Change in existing				
For checking account: Please tape a VOIDED check in this box. For savings account: Please attach a letter from the bank stating the account and routing number of your savings account.			TAPE VO	ber is 9 ∋ <b>∎: ∎:</b>	CHECK H The Account num is usually to the le II". If check numb left of account num ignore check num 34567899	iber eft of ber is mber, iber.	\$ The Check nu should match right corner. 0101	Dollars	

APPLICANT INFORMATION FOR FINANCIAL INSTITUTIONS: As a convenience to me, I hereby request and authorize you to pay and charge to my account, drafts drawn on my account by and payable to Cigna Health and Life Insurance Company provided there are sufficient funds in said account to pay the same on presentation. Such drafts will bear my printed name. I also authorize Cigna Health and Life Insurance Company and any financial institution it uses to initiate credit entries to my account or to provide refund of premium or association fees (if applicable). I authorize you to accept and to credit these entries to my account. In the event Cigna Health and Life Insurance Company mistakenly deposits funds into my account, I authorize Cigna Health and Life Insurance to debit my account for an amount not to exceed the original amount of credit. This authorization shall remain in effect until revoked by me in writing, and until you actually receive such notice. I agree that you shall be fully protected in honoring any such draft. I agree that your rights in respect to any such draft shall be the same as if it were a check signed personally by me. I further agree that if any such draft is dishonored, whether intentionally or inadvertently, you shall be under no liability whatsoever even though such dishonor results in the forfeiture of insurance.

APPLICANT INFORMATION FOR CIGNA HEALTH AND LIFE **INSURANCE COMPANY:** It is understood that the drafts will be drawn on or about the requested date each month. The presentation of such drafts to the above Financial Institution shall constitute notice of premiums being due upon the contract and association fees (if applicable), and no other notice of premiums or association fees (if applicable) due will be given. No premium or association fee (if applicable) shall be deemed to have been paid unless and until actual payment of the draft drawn for such premium or association fee (if applicable) payment has been received by Cigna Health and Life Insurance Company. The cancelled draft will constitute receipt of premium or association fee (if applicable) payment. The privilege of paying premiums and association fees (if applicable) under this Plan may be revoked by Cigna Health and Life Insurance Company if any draft is not paid upon presentation. The payment of premiums and association fees (if applicable) under this Plan may be terminated by the Contract Owner, Financial Institution Depositor if other than Contract Owner, or by Cigna Health and Life Insurance Company upon 30 days written notice.

Name of Payor (if other than Insured)

Payor's address

Signature of Depositor

# MIB, Inc., Pre-Notice CIGNA HEALTH AND LIFE INSURANCE COMPANY

PO Box 559015, Austin, Texas 78755-9015 • 866-459-4272

Information regarding your insurability will be treated as confidential. Cigna Health and Life Insurance Company or its reinsurers may, however, make a brief report thereon to MIB, Inc., formerly known as Medical Information Bureau, a not-for-profit membership organization of insurance companies, which operates an information exchange on behalf of its Members. If you apply to another MIB member company for life or health insurance coverage, or a claim for benefits is submitted to such a company, MIB, upon request, will supply such company with the information in its file.

Upon receipt of a request from you, MIB will arrange disclosure of any information it may have in your file. Please contact MIB at 866-692-6901. If you question the accuracy of information in MIB's file, you may contact MIB and seek a correction in accordance with the procedures set forth in the federal Fair Credit Reporting Act. The address of MIB's information office is 50 Braintree Hill Park, Suite 400, Braintree, MA 02184-8734.

Cigna Health and Life Insurance Company, or its reinsurers, may also release information in its file to other insurance companies to whom you may apply for life or health insurance, or to whom a claim for benefits may be submitted. Information for consumers about MIB may be obtained on its website at www.mib.com.

# AUTHORIZATION FORM FOR DISCLOSURE OF AN APPLICANT'S PROTECTED HEALTH INFORMATION

I hereby authorize the disclosure of protected health information about me as described below.

- 1. The Company, as used in this authorization, shall mean Cigna Health and Life Insurance Company.
- 2. I authorize any licensed physician, medical practitioner, hospital, clinic, Pharmacy Benefit Manager, or other medical or medically-related facility, the U. S. Veterans Administration and Selective Service System, insurance company, MIB, Inc., or any other organization, institution, or person that has any records or information available as to the diagnosis, treatment, and prognosis with respect to any physical or mental condition and/or treatment relating to me or my family to disclose to the Company's underwriting, new business, claims, sales agents, and premium accounting representatives any such records or information. However, MIB, Inc., information will only be shared with the Company's underwriting staff and Medical Director.
- 3. I authorize the Company to make a brief report of my protected health information to MIB, Inc.
- 4. The protected health information described above will be disclosed to the Company to determine my or my family's eligibility to obtain coverage under the policy for which I/we have applied, and to determine the rates and terms which apply to the policy.
- 5. I understand that I may revoke this authorization in writing at any time, except to the extent that action has been taken by the Company in reliance on this authorization, by sending a written revocation to the Company's Privacy Office at PO Box 26580, Austin, Texas 78755-0580.
- 6. I understand that the information which will be provided under this authorization is necessary for the Company to determine my eligibility for coverage under the policy and that the Company will condition its approval and issuance of the policy on my providing this authorization, and my application may be denied if I refuse to provide this authorization.
- 7. I understand that if the person or entity that receives my protected health information is not a health care provider or health plan covered by the federal privacy regulations, the information may be re-disclosed by such person or entity and will likely no longer be protected by the federal privacy regulations.
- 8. I understand that a photocopy, facsimile copy, or other electronic copy of this authorization shall be considered as effective and valid as the original. I also understand that I or my personal representative am entitled to receive a copy of this authorization upon request. This authorization will expire twenty-four (24) months from the date it is signed.
- 9. If you are the representative of an Applicant, describe the scope of your authority to act on the Applicant's behalf:

Applicant's name		Name of Applicant's personal representative, if applicabl		
Applicant's Social Security Number		Relationship of personal representative to the Applicant		
Signature of Applicant	Date	Signature of personal representative	Date	
Signature of Company's Agent	Date			

A signed copy of this form will be provided with the policy if issued and any other time upon request.

# AUTHORIZATION FORM FOR DISCLOSURE OF A CONSUMER'S PROTECTED HEALTH INFORMATION FOR MARKETING PURPOSES ("Authorization")

- 1. I hereby authorize the use and disclosure of all my health information, including but not limited to my personal and medical information contained in the Company's records ("Protected Health Information") to American Retirement Life Insurance Company, Loyal American Life Insurance Company<sup>®</sup>, Cigna Health and Life Insurance Company, and their affiliates ("Company") as described below.
- 2. I authorize the Company to use the Protected Health Information contained in the Company's records, including its underwriting and claim records, to help determine whether I might be interested in or can benefit from other non-health-related insurance products offered by the Company.
- 3. I understand that the Company will disclose the Protected Health Information to its underwriting staff, new business staff, sales agents, or marketing management for the purpose of marketing non-health-related products to me.
- 4. I understand that I may revoke this Authorization at any time, except to the extent that action has been taken by the Company in reliance on this Authorization, by sending a written revocation to the Company's Privacy Steward at PO Box 26580, Austin, Texas 78755-0580.
- 5. I understand that the Protected Health Information which the Company will use and disclose under this Authorization is not necessary for the Company to determine my eligibility for coverage under the policy and that the Company will not condition its approval and issuance of the policy on my providing this Authorization.
- 6. I understand that if the person or entity that receives my Protected Health Information is not a health care provider or health plan covered by the federal privacy regulations, the information may be redisclosed by such person or entity and will likely no longer be protected by the federal privacy regulations.
- 7. I understand that a photocopy, facsimile copy, or other electronic copy of this Authorization is as effective and valid as the original. I also understand that I or my personal representative am entitled to receive a copy of this Authorization. This Authorization will expire twenty-four (24) months from the date it is signed.

If you are the representative of a Consumer, describe the scope of your authority to act on the Consumer's behalf:

Consumer's Name		Name of Consumer's Personal Representativ	e, if applicable
Signature of Consumer	Date	Relationship of Personal Representative to t	ne Consumer
Signature of Company's Agent	Date	Signature of Personal Representative	Date

A signed copy of this form will be provided to you.

**Instructions to Agent**: This form is provided for the purpose of compliance with regulations regarding the replacement of Medicare Supplement insurance. When the replacement question on the application is answered "Yes," this form must be dated, signed by the Applicant and by the Agent, and submitted to the Cigna Health and Life Insurance Company (CHLIC) with the application.

A copy of this form must also be left with the Applicant.

# NOTICE TO APPLICANT REGARDING REPLACEMENT OF MEDICARE SUPPLEMENT INSURANCE OR MEDICARE ADVANTAGE

CIGNA HEALTH AND LIFE INSURANCE COMPANY

PO Box 559015, Austin, Texas 78755-9015 • 866-459-4272

## SAVE THIS NOTICE! IT MAY BE IMPORTANT TO YOU IN THE FUTURE.

According to your application, you intend to terminate existing Medicare Supplement or Medicare Advantage insurance and replace it with a policy to be issued by Cigna Health and Life Insurance Company. Your new policy will provide thirty (30) days within which you may decide without cost whether you desire to keep the policy.

You should review this new coverage carefully. Compare it with all accident and sickness coverage you now have. If, after due consideration, you find that the purchase of this Medicare Supplement coverage is a wise decision, you should terminate your present Medicare Supplement or Medicare Advantage coverage. You should evaluate the need for other accident and sickness coverage you have that may duplicate this policy.

## STATEMENT TO APPLICANT BY ISSUER, AGENT, OR BROKER

I have reviewed your current medical or health insurance coverage. To the best of my knowledge, this Medicare Supplement policy will not duplicate your existing Medicare Supplement or, if applicable, Medicare Advantage coverage because you intend to terminate your existing Medicare Supplement coverage or leave your Medicare Advantage plan. The replacement coverage is being purchased for the following reason (check one):

□ additional benefits	my plan has outpatient drug coverage and I am enrolling in Part D
no change in benefits, but lower premiums	disenrollment from a Medicare Advantage Plan – please explain reason for disenrollment
$\Box$ fewer benefits and lower premiums	other (please specify)

## NOTE:

- 1. If the Issuer of the Medicare Supplement policy being applied for does not or is otherwise prohibited from imposing pre-existing condition limitations, please skip to note 2 below. Health conditions which you may presently have (pre-existing conditions) may not be immediately or fully covered under the new policy. This could result in denial or delay of a claim for benefits under the new policy, whereas a similar claim might have been payable under your present policy.
- 2. State law provides that your replacement policy or certificate may not contain new pre-existing conditions, waiting periods, elimination periods, or probationary periods. The insurer will waive any time periods applicable to pre-existing conditions, waiting periods, elimination periods, or probationary periods in the new policy for similar benefits to the extent such time was spent (depleted) under the original policy.
- 3. If you still wish to terminate your present policy and replace it with new coverage, be certain to truthfully and completely answer all questions on the application concerning your medical and health history. Failure to include all material medical information on an application may provide a basis for the Company to deny any future claims and to refund your premiums as though your policy had never been in force. After the application has been completed and before you sign it, review it carefully to be certain that all information has been properly recorded.

## DO NOT CANCEL YOUR PRESENT POLICY UNTIL YOU HAVE RECEIVED YOUR NEW POLICY AND ARE SURE YOU WANT TO KEEP IT.

Agent's signature Applicant's signature

Type or print name and address of Agent/Broker

**Instructions to Agent**: This form is provided for the purpose of compliance with regulations regarding the replacement of Medicare Supplement insurance. When the replacement question on the application is answered "Yes," this form must be dated, signed by the Applicant and by the Agent, and submitted to the Cigna Health and Life Insurance Company (CHLIC) with the application.

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## STATEMENT TO APPLICANT BY ISSUER, AGENT, OR BROKER

I have reviewed your current medical or health insurance coverage. To the best of my knowledge, this Medicare Supplement policy will not duplicate your existing Medicare Supplement or, if applicable, Medicare Advantage coverage because you intend to terminate your existing Medicare Supplement coverage or leave your Medicare Advantage plan. The replacement coverage is being purchased for the following reason (check one):

□ additional benefits	my plan has outpatient drug coverage and I am enrolling in Part D
no change in benefits, but lower premiums	disenrollment from a Medicare Advantage Plan – please explain reason for disenrollment
$\Box$ fewer benefits and lower premiums	other (please specify)

## NOTE:

- 1. If the Issuer of the Medicare Supplement policy being applied for does not or is otherwise prohibited from imposing pre-existing condition limitations, please skip to note 2 below. Health conditions which you may presently have (pre-existing conditions) may not be immediately or fully covered under the new policy. This could result in denial or delay of a claim for benefits under the new policy, whereas a similar claim might have been payable under your present policy.
- 2. State law provides that your replacement policy or certificate may not contain new pre-existing conditions, waiting periods, elimination periods, or probationary periods. The insurer will waive any time periods applicable to pre-existing conditions, waiting periods, elimination periods, or probationary periods in the new policy for similar benefits to the extent such time was spent (depleted) under the original policy.
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## DO NOT CANCEL YOUR PRESENT POLICY UNTIL YOU HAVE RECEIVED YOUR NEW POLICY AND ARE SURE YOU WANT TO KEEP IT.

Agent's signature Applicant's signature

Type or print name and address of Agent/Broker